

FLAHIVE, OGDEN & LATSON

ADVISORY NO. 15

TOPIC: TWCC Medical Review Education Seminar Information.

We recently attended the above seminar in Dallas. In Advisory No. 14, we forwarded the Commission's memorandum concerning carrier instructions for submission of hard copy, paid medical bills. We now attach additional information disseminated by the Commission to health care providers (HCP) at the Medical Review Education Seminars. The attached forms are being mailed to all HCP plus the instructions and forms you received with Advisory No. 14.

TWCC Forms 61 through 69, except for TWCC-62, are final forms. TWCC-62 remains an interim form (Notice of Medical Payment Dispute). The attached TWCC Required Forms list provides not only the form number and title but also includes submission mailing locations and the required submission deadlines.

A Second Opinion Spinal Surgery Process Flow Chart is included to help understand TWCC Rules 134.200-205, effective February 4, 1991. We will be issuing a separate advisory on this subject in the future.

HCP were told to use old medical fee guidelines through January 31, 1991, and to use new medical fee guidelines effective February 1, 1991. "Fair and reasonable" fees mean old fees for January, 1991. The TWCC warned that they will be watching payment dates compared to the required 45 days. In the absence of proof otherwise, the TWCC will assume the carrier received the bill three days after the date in the signature block on each billing form.

TWCC indicated many are unhappy with the Facility Fee Guidelines and is considering a revision.

TWCC also warned the HCP that a narrative report will not replace the prescribed TWCC form.

HCP were told during the seminar that the carrier have been instructed to accept all billing forms until May 20, 1991. Only bills on prescribed forms are to be forwarded to TWCC.

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