ADVISORY NO. 58.2

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TOPIC: TWCC REVISED INSTRUCTIONS ON HCF 1500 (TWCC-67) AND UB82 (TWCC-68)

TWCC is currently disseminating revised instructions to the Health Care Providers on medical bills - HCF 1500 (TWCC-67), and on hospital bills - UB82 (TWCC-68). This is of vital importance to all Carriers since they are now responsible for "properly completed bills" being forwarded to TWCC Medical Review Division (see FO&L Advisory 50, dated July 6, 1992) Rule 134.802.

This Advisory revises instructions given in FO&L Advisory 41 dated May 1, 1992.

TWCC's revised instructions for both the TWCC-67 and TWCC-68 forms are attached. Additional comments from the TWCC Medical Review Educational Seminar are summarized as follows:

I. HCFA - 1500 (TWCC-67)

Use correct form HCFA 1500 (12-90).

HCP must follow Medical Fee Guidelines and the ground rules for each in effect at the time of injury (see attached chart for effective Medical Fee Guideline dates 2/1/92, 8/1/92 or 12/11/92).

Use CPT Codes from Medical Fee Guidelines (not AMA manual).

Use 2 digit modifiers from Medical Fee Guidelines (not AMA modifiers).

ALL BLOCKS on form completely filled in (when indicated on instructions use N/A when not applicable; <u>do not leave blank</u>). If any item number is not included in the instruction list, the information is not applicable to TWCC injury claim. If items 3, 11 and 15 are unknown, insert N/A; all other information is to be included per the instruction list revised 4/92

Take special note of *'ed item numbers where TWCC is requiring <u>different</u> information in these boxes than which is defined on the HCFA 1500 form.

A. Form HCFA 1500 items 14, 17, 24g, 31 and 33 are considered critical by TWCC. Please note item 17 is the <u>Treating Doctor's</u> name and item 33 is the <u>supplier's</u> doctor's name.

II. <u>US82 (TWCC-68)</u> Rule 134.800 Amended 6-1-92

This instruction sheet is currently in "draft form" and is subject to change.

Item 83 through 86 are to be left blank if there is no IDC-9 code.

New information if being prepared on this TWCC-68 at the present time and will be available in 2 to 3 weeks, according to Medical Review Division.

III. TWCC is urging all Carriers to submit both HCFA 1500 and UB82 electronically. Written TWCC approval is required. Rule 134.802 amended 6/1/92.

Attached are 3 charts prepared by TWCC for overview of the billing process, which include the Carrier's dispute of payment process and the on-site audit process.