

**ADVISORY NO. 61**

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**TOPIC: TWCC DISPUTED ISSUE CODES**

TWCC has disseminated to all Field Offices, a list of Disputed Issue Codes that attempts to identify all the disputed issues that can arise in a claim and require resolution. These codes are to be used by the new TWCC Dispute Resolution Information System (DRIS) which is planned to come on-line statewide in January of 1993. This system will be used to set hearings for all Field Offices from Austin. The Assistant Disability Determination Officers will use these codes when referring disputed issues to DDOs. Benefit Review Officers will use the codes for each disputed issue unresolved at a BRC.

The attached list will be helpful in identifying disputed issues recognized by TWCC in requesting BRC hearings. It is not required that you use the codes in your request, but hopefully the phrases and information in the footnotes will help you prepare a TWCC-45 that will be responded to by TWCC in a more timely manner.

**PLEASE SEND ALL BENEFIT REVIEW REQUESTS THROUGH OUR OFFICE. THE COMMISSION HAS SUGGESTED TO US THAT GROUPING OF REQUESTS WILL BE NECESSARY IN ORDER TO ACCOMMODATE THE NEW COMPUTER SETTING PROGRAM EFFECTIVE 1-1-93.**