

ADVISORY NO. 216

TOPIC: STATUS - CLAIMS SERVICE RULES

The Commission has proposed for publication, new Claims Service Rules that essentially track the draft that we attached to *Advisory 209*.

We previously provided a copy of the staff proposals. Those staff proposals have been adopted with a substantial change. The staff had proposed a 95% compliance rate. The rules will not state a specific number, but will rather require a general rate of compliance satisfactory to the Commission.

The actual draft will be published in the Texas Register on June 24, 1997. Because of the importance of these rules, we are issuing this advisory. We will provide a copy of the formerly published rules from the Texas Register (and which remain unavailable at this time).