

ADVISORY NO. 237

TOPIC: DOCUMENTATION TO FOURTH PARTY REVIEWERS

We are attaching a copy of TWCC Advisory 98-03. We recommend that it be carefully reviewed. The TWCC is critical of the carrier practice of delegating bill payment to fourth party reviewers and then failing to provide sufficient information to the fourth party reviewer to determine the payment obligation.

All medical in the carrier's file, relative to the particular bill, must be forwarded to the fourth party reviewer. A provider will not be required to forward duplicate copies of materials previously forwarded to the carrier.

If the bill is delayed for insufficient payment, the Commission will treat it as an administrative violation and may assess an administrative penalty not to exceed \$10,000.