

ADVISORY NO. 321
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TOPIC: CLARIFICATION OF PHARMACY RULE

In Advisory 2002-06 (attached) TWCC clarifies Rule 134.502(e). A carrier must request a statement of medical necessity only if it is considering denying reimbursement because of reasons related to medical necessity. Other denials, including denials because of the prescription is for treatment of a non-compensable condition, do not require a statement of medical necessity from the prescribing doctor.

TWCC also addresses the requirement of providing a copy of a TWCC-62 (Explanation of Benefits or EOB) to the employee and prescribing doctor. If the bill is reduced because of a fee guideline, it is sufficient to send the EOB to the pharmacist only. No further copies are required. For reductions or denials for reasons other than fee guideline, the EOB must be sent to the pharmacist, to the employee, and to the prescribing doctor.