

ADVISORY NO. 363
###

**TOPIC: CARRIERS MUST ATTACH PEER REVIEWS TO
EOBS USING CODE V**

TWCC rules require that insurance carriers attach a copy of the peer review report to the EOB denying payment based upon the peer review. The report must include the peer reviewer professional discipline, specialty information, name and professional license number. Rule 133.304(h). Failure to do this is a violation of the rules.

The TWCC is issuing administrative violations for this failure. There is a great deal of attention about this already.

More recently, WFAA in Dallas has published a story critical of denials based upon peer reviews. This is a typically employee slanted news story. However, they do make a good point. The doctors are complaining that carriers are failing to attach a copy of the peer review “in about eighty percent” of the cases. If true, then there are a very high number of potential administrative violations.

It is important to make sure that peer reviews are being attached to EOBs denying claims. Failure to do so will almost certainly invite an administrative violation.