

ADVISORY NO. 374
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TOPIC : NEW TWCC-60 FORM FOR AMDR

The Commission changed the Medical Dispute Resolution Request/Response form (TWCC-60). The changes accommodate the new Alternative Medical Dispute Resolution (AMDR) process created by Rule 133.309 (effective September 12, 2004). That process is available beginning October 1, 2004 where the medical services in dispute are less than \$650.

There is a new box for the provider to check to indicate a request for AMDR. The provider must attach medical documentation to the AMDR TWCC-60. That is not required in non AMDR cases.

Remember that your response must be submitted to the Case Review Doctor within fourteen (14) days of notification from TWCC. Carriers should respond to this by sending up to five pieces of paper including the analysis, if any, in support of its position. This process will look very similar to an abbreviated IRO process. It will be much quicker and will be cheaper for the parties. If the provider prevails, the carrier must pay the disputed bill plus reimburse the \$100 Case Review fee prepaid by the provider.

Please see the new Instructions to the form and Rule 133.309. FOL has adjusted its process for these changes. If we are your Austin Commission Representative we will forward the notification by fax by a notice clearly identifying the dispute as an AMDR TWCC-60. We will prepare a Response and organize your evidence upon client request.

FLAHIVE, OGDEN & LATSON

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