



## ADVISORY NO. 501

### REMINDER: PBO WINDOW OPENS JANUARY 1, 2016

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Reminder: The Performance Based Oversight data time frame for the 2016 assessment will begin January 1, 2016 and will run through June 30, 2016.

The methodology under which this year's PBO will be conducted can be found in the paper attached to this advisory. The paper details all of the underlying performance measures to be applied to the insurance carrier PBO assessment for 2016.

The Division will utilize the same weighted measures that were used in 2014, as described below:

1. Timely payment of initial Temporary Income Benefits by the insurance carrier – 40% weight
2. Timely processing of initial medical bills by the insurance carrier – 30% weight
3. Timely processing of request for reconsideration medical bills by the insurance carrier – 10% weight
4. Timely submission of Initial Payment data via Electronic Data Interchange (EDI) – 10% weight
5. Timely submission of Medical Bill Processing data via EDI – 10% weight

PBO assessments are conducted by the underwriting company, not by group or by TPA. Carriers and TPAs should review their internal procedures with an emphasis on compliance with these five measures beginning January 1, 2016.

You may view the DWC notice [here](#).

Should you have questions regarding this issue, please contact James Sheffield, Steve Tipton, or Bobby Stokes.